

# **Jessup Osteopathic Clinic**

## **Our Patients Charter**

What does it mean to you?

### **We aim to give you the best treatment.**

- At your initial consultation your Osteopath will advise you of the right treatment for you.
- We will consult with you every step of the way throughout your treatment.
- And at any time if you are unsure of the treatment or advice you are given please ask.

### **What are our responsibilities to you?**

- To treat all our patients with dignity and respect.
  - To respect religious and cultural beliefs.
- To keep all information about you confidential.
- To store your health care records securely.

### **What your responsibilities to us?**

- To let us know if you change your name, address or your contact number.
- To keep appointments, if you have to cancel please let us know as soon as possible.

*Melvin A Jessup DO*

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*Registered Osteopaths*